

ENERGY

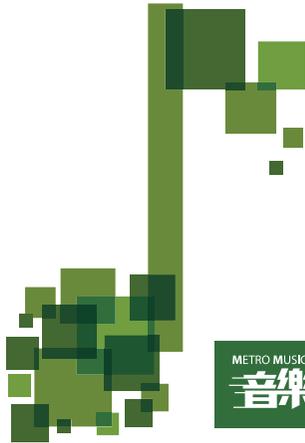
BRIDGING COMMUNICATIONS ALL ROUND

About 30 Customer Liaison Group members of Hongkong Electric attended a meeting in September to share their views on the company's customer services, tariff structure, corporate communications and community services. This meeting enhanced communications with stakeholders and resident representatives, and provided another direct channel for dialogue and cooperation with the community.



NOURISHING BODY AND SOUL

Hongkong Electric and Baptist Oi Kwan Social Service have recently joined hands to launch a HKD10 hot meal service to help ease the financial and emotional burden of those in need in Eastern District on Hong Kong Island. The project, sponsored by HK Electric and supported by the company's volunteer team and partnership funding from the Government, was kicked off in August this year, serving more than 70 meals a day to the underprivileged. Apart from the meal service, Baptist Oi Kwan also holds regular health talks on pressure handling and emotional support, and provides a referral service for those needing professional counselling and follow-up. Assistance on job hunting is also provided.



TELECOMS

GREEN MUSIC CHANNEL

Metro Broadcast's Music Digital channel was officially launched on 17 September. Taking music as the main focus, the channel brings a series of brand new music programmes, which invite famous figures to be guest DJs playing worldwide pop masterpieces. It also aims to be a "Green Channel" and promote environmental protection by way of the airwaves.

PROPERTY

UK – Mayor of London visits Chelsea Waterfront

The Mayor of London, Boris Johnson, attended a ground-breaking ceremony at Chelsea Waterfront, developed by Hutchison Whampoa Property on the eight-acre site of the iconic former Lots Road Power Station. When complete, the scheme will deliver 706 new homes in 10 buildings, and it will be the first riverside development of this scale on London's North Bank for 100 years.



PROPERTY

GRAND LAUNCH OF SHANGHAI REGENCY GARDEN

Shanghai Regency Garden Phases 2A-2, 2B-1, 3, and 2B-2 were successfully launched on 20-21 April, 25-26 May, 20-21 July and 24-25 August respectively. The whole residential compound comprises approximately 3.6 million square feet of residential premises and a kindergarten. The launches attracted an unprecedented number of customers and created good sales record.

“SING FOR I”

New Phase of Chengdu Le Parc, i-City held a series of marketing activities through different media to enhance exposure among the public. The first activity, the “Sing for i” singing contest, was successful. It attracted hundreds of professional singers and after over a month of competition, five of the best were showcased in the final stage on 19 October.



CORPORATE

Community care

HWL volunteers have been quite active. They visited Dialogue in The Dark (DiD), a global social enterprise seeking to broaden understanding of issues faced by the blind through having the sighted experience blindness in a variety of settings. They met the DiD activists and organised a mini party for them. They learned more about the daily life of visually impaired people and ways to communicate with them. They also organised a Mui Wo Love Exchange Tour, a gourmet adventure held in Mui Wo. In the event, the volunteers cooked different delicious food together with the elderly, and the locals taught the volunteers the secret of making sushi and local Hakka Chaguo (tea cake snacks).

TELECOMS

EXPAND THE MARKET WORLDWIDE

Hutchison Global Communications joined the METRO2C telecoms alliance in Europe, delivering connectivity and expanding its footprint to Ireland where US high-growth technology companies have set up European headquarters. Moreover, the Internet Data Centre services launched support for Tencent’s global operations on 11 September.

PROPERTY

RENOWNED REPUTATION IN HOTEL INDUSTRY

Harbour Plaza Hotels & Resorts received the Hotel Service Award 2013 by Capital Weekly for the third year in a row. For the fourth consecutive year, it received the award of Best Local Hotel Chain by TTG Travel Awards. Harbour Plaza Hotels & Resorts also gets the 2013 Asian Excellence Brand Award presented by Yazhou Zhoukan.





ENERGY

FLOOD RELIEF

Husky Energy made a CAD1 million commitment to communities throughout central and southern Alberta affected by the devastating flooding in June. This donation was distributed to organisations supporting basic human needs and flood recovery efforts in the hardest-hit communities.

NEW OIL SPOTS

Husky Energy's partner discovered three spots for crude oil in the Flemish Pass Basin offshore Newfoundland and Labrador. The discoveries will help open up a new producing basin in the Atlantic Region.



TELECOMS

PONY IN MARCH

An advertisement of Three UK showed a plucky little wonder horse moonwalking his way into people's hearts. The video achieved almost 10 million views online by the end of October. Check it out (Three - The Pony #DancePonyDance).



OTHERS

FLYING HIGH IN CHINA

Guangzhou Aircraft Maintenance & Engineering Company Ltd (GAMECO) announced the inauguration of the new Phase II Hangar in November. This is a significant milestone in developing GAMECO's maintenance operation. It provides the perfect answer to China Southern's ambitious fleet growth and expanding Chinese and worldwide third party demand for base maintenance.

The new Three says hello

On 19 August, a new era started in the Austrian telecommunications industry. The acquired brand "Orange" and the former 3 were integrated, the whole becoming greater than the sum of the parts. Employees have made every effort to ensure a successful launch and to welcome the 3.3 million customers in Austria.



4G at no extra cost.

Permission
to extreme
Air Punch
granted.

Get ready for faster Internet,
without the hefty price-tag.

Three.co.uk

3 PUNCH COMBO

Three UK has created a few stirs through its service. It introduced its "4G at no extra cost" campaign in September, and also made roaming more affordable by allowing its customers to use the minutes, texts and data from their existing plans when roaming in seven countries. Apart from improving services, the firm has undergone a massive retail refit programme, bringing a wonderful in-store experience to customers.

New Buy

In August, a consortium led by Cheung Kong Infrastructure Holdings Limited (CKI) acquired AVR-Afvalverwerking B V, the largest energy-from-waste player in the Netherlands. The enterprise value of the transaction was approximately EUR940 million (approximately HKD9.7 billion). Members of the consortium include Cheung Kong (Holdings) Limited and CKI, each taking a 35 per cent stake; Power Assets Holdings Limited with a 20 per cent stake; and the Li Ka Shing Foundation Limited holding 10 per cent.



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TELECOMS

3 IRELAND NEW YEAR'S EVE FESTIVAL

The Three NYE Dublin festival, now in its third year, highlights the highly anticipated Countdown Concert on New Year's Eve at College Green and Dame Street. This year organisers are excited to announce an eclectic musical line up with Madness and Ryan Sheridan, and other exciting performers.



CORPORATE

"BEST BORROWER" AWARD

HWL received the Region's Best Borrowers in Hong Kong and Most Professional Borrowers in Asia: Investment Grade Corporate awards from *FinanceAsia* in 2013.



"Best Management" Award

CKI was awarded "The Best Managed Company in Hong Kong - Large Cap" by *Asiamoney* magazine in September due to its clear investor relations strategy.



Left: Marionnaud's Champs-Élysées store.
Below: Watsonsbaby, a first for Watsons.

BABY STORE

With its pledge to be “Your Personal Store”, Watsons Hong Kong opened its very first baby concept store in August, providing all the essentials of baby care for parents.



RETAIL

UNVEILING THE FLAGSHIP

The Champs-Élysées store of Marionnaud France reopened in November to modernise the brand experience and expression, offering a new luxury shopping environment which demonstrate the brand values of charming, expert and accessible in this iconic hub of French culture.

...a brand new luxury shopping environment which demonstrate the brand values of charming, expert and accessible...



LOVE IN PAINT

Watsons China has partnered with Huiling Community Service for People with Learning Disabilities, encouraging students from Huiling to paint delightful patterns on various items which are sold in their stores to raise funds for nurturing artistic talents in those with learning obstacles.

ANGELS OF FOOD

Thirty volunteers from PARKnSHOP Hong Kong teamed up with Food Angel, a food donation NGO, to reach the homes of elderly people to offer housework services, and distribute nutritious meal boxes made from the donation of surplus food.

FEEDING A GOOD CAUSE

In an effort to address Hong Kong's aging population in their community initiatives, PARKnSHOP Hong Kong partnered with the Young Women's Christian Association to launch the first ever food coupon programme for needy senior citizens in the New Territories. These coupons were distributed to the elderly, allowing them to redeem food and daily necessities from selected PARKnSHOP stores for free.



Above: Volunteers from PARKnSHOP visit an elderly home.

Left: Art work painted by Huiling students are made into bags.

Far left: Launching the food coupon programme at a PARKnSHOP store.

Right: Quay cranes at HIT.

NEWS

PORTS

Breakthrough

Hongkong International Terminals (HIT) became the first container operator in Asia to heighten two quay cranes in situ when it inserted three metres of steel into the legs of two cranes with the help of an innovative jacking frame. Apart from this piece of good news, Hutchison Port Holdings received a record number of calls from mega-vessels in 2013 including the world's largest container ship and the second of the Triple-E vessels, the 18,000-TEU Majestic Maersk at Yantian International Container Terminals.



Milestones passed

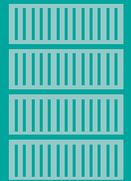
On 21 August, Port of Felixstowe in the UK moved its 70-millionth container. Westports Malaysia also moved its 50-millionth container in January.

70



MILLION CONTAINERS MOVED AT PORT OF FELIXSTOWE, UK

50



MILLION CONTAINERS MOVED AT WESTPORTS MALAYSIA

TELECOMS

3 + LINE + NTT DOCOMO

In September, 3 Hong Kong announced a tie-up with LINE Corporation and NTT DOCOMO Inc to offer LINE Data Pack services and the Menu Translator smartphone app respectively.

3 CITI WALLET

3 Hong Kong and Citibank launched "3 Citi Wallet", a mobile payment service, tailored for customers who are both 3 Hong Kong subscribers and designated Citibank Visa credit card users. "3 Citi Wallet" users can enjoy a hassle-free "Tap and Pay" mobile payment at over 9,000 Visa payWave readers, which covers more than 3,400 merchants in Hong Kong.



Left from top: Launch of 3, LINE, and NTT DOCOMO partnership; "3 Citi Wallet" in action.

APP AND TV

App "LA3", application offering extra contents and functionalities for the audience of 3 Italy TV Channel "La3", won an important award at the "SMAU APP AWARDS" as the best App for the category "Information, Media and Publishing".

