

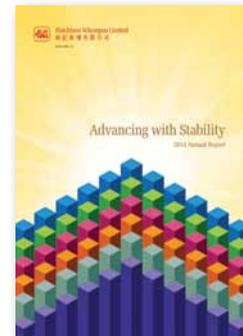
# NEWS

## CORPORATE

### CK HUTCHISON VOLUNTEER TEAM GETS INTO THE COMMUNITY

The team reached out to their fellow citizens in Hong Kong, signing up to work closely with local teenagers and members of the disabled community. They partnered with Yan Oi Tong to mentor local teenagers, training them how to be effective volunteers and provide service to their communities.

They also took part in a programme first to learn, then teach, the fine art of cupcake flocet decoration. Their students were beneficiaries of the Hong Kong Physically Handicapped and Able-Bodied Association. The two-day programme culminated with a joyful gathering over a meal – with beautiful cupcakes!



### ANNUAL REPORT A WINNER

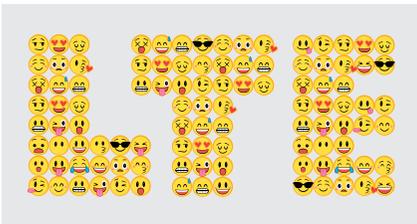
The Hong Kong Management Association recognised the Group's excellence in design by awarding it a 'Citation for Design' for the 2014 annual report.



## TELECOMS

### 1, 2, 3 INDONESIA, 4G LTE IS COMING

The Indonesian Ministry of Communications has given the green light for 3 Indonesia to roll out its new 4G LTE network. Over 37,000 base transceiver stations are being reconfigured as part of the effort to bring more capacity and faster speeds to Indonesian mobile users.



### ALLE AUSTRIA ENJOYS 4G

An idyllic hut on an Austrian mountainside was the perfect spot to announce the completion of 3 Austria's 4G roll-out, serving even the most remote rural areas. The network now reaches 98 per cent of all Austrians with 2G, 3G and 4G LTE services.



### REIMAGINE YOUR RELATIONSHIPS

Reimagined Learning is 3 UK's innovative training programme that sees staff and selected university students collaborate to design interactive workshops for 14–16 year olds to bring career opportunities to life for soon-to-be secondary school graduates. The idea is to learn how to engage with any audience and collaborate with individuals from across the business.

## ENERGY

### From South China to the North Atlantic

In October, Husky Energy's Atlantic Region surpassed 250 million barrels of production from the SeaRose FPSO, a floating production, storage and offloading vessel located off the coast of Newfoundland and Labrador, Canada. The SeaRose is the production vessel for the White Rose field and satellite extensions, and has been in operation since 2005.

On the other side of the world, the Gaolan Gas Terminal in Mainland China shipped its 100th order of gas condensate in August. The Terminal processes the gas and gas-liquids from Liwan 3-1 and the Lihua 34-2 fields. Since the start of Liwan gas sales last April, more than 10,500 truckloads of gas liquids have been sold to the local markets.



## Zap! Innovative aerial surveys help reduce power cuts

UK Power Networks has conducted a groundbreaking, laser-powered aerial survey of over 34,000 kilometres of overhead power lines. Small aeroplanes illuminated targets with laser technology and analysed the reflected light to measure the encroachment of trees and vegetation, to maximise efficiency in their GBP19 million risk-based tree cutting programme. Surveyors can now check trees from their desks instead of walking the lines which takes up time and disrupts landowners, thereby preventing harmful tree encroachment.



### NORTHERN GAS NETWORKS WARNS OF SILENT KILLER

Northern Gas Networks was in Newcastle recently, promoting appliance safety and signing people up for home inspections and carbon monoxide alarms. Furthermore, the iFest social media campaign and video game warned of carbon monoxide poisoning and reached 400,000 people. The campaign targeted festivalgoers who potentially put their lives at risk by using burning devices in enclosed spaces (e.g. camp stoves in a caravan).

### SKINNINGROVE GETS A HAND

Northern Gas Networks is all about partnership in serving the community. A 15-metre long mural recently unveiled in Skinningrove, North Yorkshire, created by local children and the gas company's community artist, Mick Hand, illustrates that partnership in action to restore gas service after a devastating flood.

### SERVING UP LOVE, CARE - AND 170 DINNERS

In September, Park'N Fly Toronto's team took on the personal challenge of sourcing and preparing dinner for 170 severely ill children and their families as part of the Ronald McDonald House Toronto Home for Dinner programme. They also provided care packages and lots of love for the children and their families in a time of need.



### "MAKE IT RIGHT"

Jackson, the face of the new 3 UK campaign, speaks directly to consumers about their frustrations with the mobile industry and tells them how 3 UK is going to "make it right". Its 18-country free roaming programme, 4G at no extra cost, the tackling of 4G black spots with 4G Super-Voice, and other consumer-focused initiatives were recognised when 3 UK won the 'Amazing Customer Experience Award' at the UK Customer Experience Awards 2015.

### "BETTER AT 3"

3 Hong Kong has launched the "Better Service" campaign and a series of upgrades to apps and services for their users. Its instant online chat facility, iChat, now answers 90 per cent of all billing and customer service enquiries within 30 seconds, taking pressure off call centres and thrilling customers.



### CAA RECOGNISES PARK'N FLY'S LONG-TERM PARTNERSHIP

The Canadian Automobile Association (CAA) was grateful for Park'N Fly's close partnership and an exceptional level of engagement on collaborative campaigns over a period of several years. They awarded Park'N Fly the 'CAA Special Recognition' at their annual awards dinner in Niagara Falls in September. Congratulations!

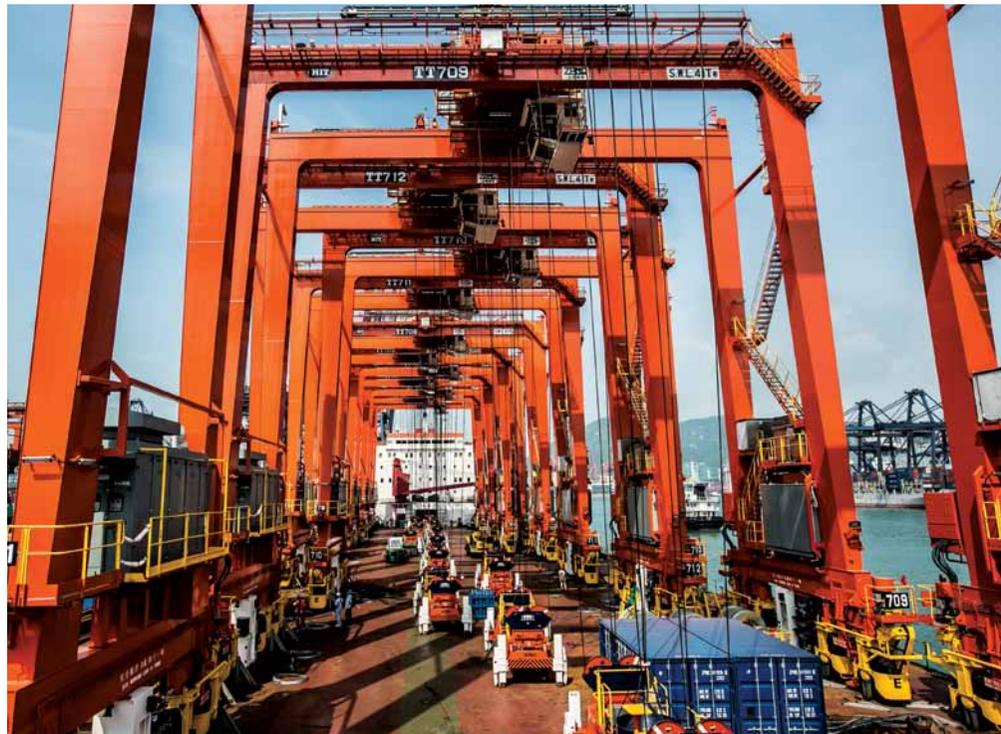
### HONGKONG ELECTRIC VOLUNTEERS TO CLEAN BEACHES

The "Keep Clean 2015@HongKong: Our Home" campaign saw HK Electric volunteers hit the beaches of Lantau and Lamma Island. Activities included removing rubbish washed up on beaches and raising environmental awareness. Lamma Island is also the home of HK Electric's power station.

PORTS

## New green cranes a HIT

Hongkong International Terminals (HIT) has purchased 12 new one-over-six electric rubber-tyred gantry cranes. These cranes emit 95 per cent less exhaust fumes and 45 per cent less noise than their diesel counterparts.



SEEDS OF COOPERATION

Saigon International Terminals Vietnam has entered into a long-term agreement to build a dedicated warehouse with global agricultural giant Cargill. Grain distribution by Cargill in Vietnam will be enhanced by their improved port interactions through reduced turnaround time for trucks entering the port.



PARTNERSHIP SUPPORTS YOUNG PEOPLE AND INDUSTRY

Three years ago, HIT partnered with Hong Kong's leading technical training body, the Vocational Training Council, to launch the Craft Apprenticeship Programme, with the pioneer batch of apprentices graduating this August. The apprentices rotated through different positions to learn equipment repair and maintenance skills and have been promoted to become professional technicians.

BEST OF THE BEST IS BEST

Barcelona Europe South Terminal (BEST) recently received two Authorized Economic Operator certifications from the national Tax Agency: 'Customs Simplification' and 'Security and Safety', which enable customers to minimise paper and physical checkpoints, maximising efficiency. It is the only operator at the Port of Barcelona that has this double certification.

DEPOT TMZ WELCOMES BEST INVESTMENT

BEST is expanding its reach, acquiring a 20 per cent interest in Depot tmZ Services which operates the Maritime Terminal of Zaragoza, an important inland terminal serving Spain's industrial heartland.



TELECOMS

MOVIES, MOVIES EVERYWHERE!

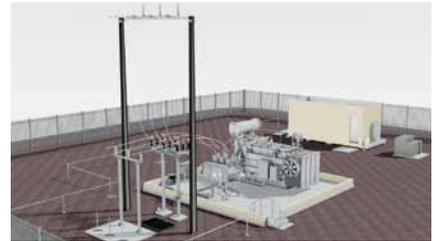
Denmark is giving away six months' free Netflix, across all devices, to subscribing consumers. They can stream their favourite series and movies anytime and anywhere they want.



**INFRASTRUCTURE**

**DWAIN PIPE ON TOUR TO THE MEDITERRANEAN**

Dwaine Pipe, superstar of consumer sewage hygiene, is headed south to deliver his much sought-after message, “Only toilet paper, pee and poo go down the loo!” Northumbrian Water’s mascot is visiting its joint venture holding, AquaGib, and local schools in a bid to change household habits in Gibraltar.



**SA POWER NETWORKS GLOBAL LEADER IN 3D DESIGN**

Dorrien, Kapunda and Gawler Belt were the globally pioneering 3D design projects for brownfield site construction of power substations using 3D technologies. Nobody else in the industry had done a full workflow using a brownfield site before. Use of this technology allows for better planning and helps avoid costly conflicts in design which are often only revealed in later construction phases.

**ENERGY**

**Husky Energy’s Indonesian play**

Husky Energy’s global expansion continues into the Madura Strait, located between the Indonesian islands of Java and Madura. Seven projects are underway or under evaluation. The Madura Strait BD gas-condensate field has recently witnessed the installation of the jacket and wellhead platforms, and is on track for peak production of about 40 million cubic feet per day of gas and 2,400 barrels of oil equivalent per day of liquids.



**RETAIL**

**WECHAT, YOU CHAT, WATSONS AND TENCENT CHAT**

Watsons China has teamed up with Internet giant Tencent to launch a mobile membership card for its Mainland customers, making it the first retail chain to launch a multifunctional card on smartphones. The card’s loyalty and benefits programme integrates the online and offline member services, and leverages Tencent’s WeChat platform.

**FUTURISTIC FORTRESS GOES INTERACTIVE**

FORTRESS has opened a new flagship store in Hong Kong’s Times Square where consumers can get their hands on 2,300 different electronics products. ‘Try and buy’ is the new way in which FORTRESS is giving consumers direct experience with products alongside its expert guidance, so that they can make better informed buying decisions.

