

# Responding with **care** and **compassion**



A conviction that charity begins at home inspires prompt and heartfelt responses by Hutchison companies and employees around the globe whenever natural disasters occur in their localities.

TWO DAYS AFTER A DEVASTATING TORNADO ripped through Hutchison's Freeport Container Port (FCP), in the Bahamas, the facility – amazingly – was ready to resume partial operations. But the crews who had worked so tirelessly to get the port functioning again had a higher priority. They downed tools for a prayer service on site to remember three colleagues who had lost their lives and others who had been injured.

“Members of the HPH Executive Committee went down to the terminal to talk to the families and employees and offer them our condolences and comfort,” said Mark Jack, Executive Director of Hong Kong-based Hutchison Port Holdings (HPH), who was in Freeport following the March 2010 tornado.

In addition, members of FCP's human resources team went to the homes of the bereaved to offer help or assistance and visited the injured in hospital.

Exactly a year after the tragedy, members of the HPH Executive Committee led by John Meredith, Group Managing Director, and the Freeport management team, headed by Gary Gilbert, CEO of FCP, attended an on-site service at Freeport to honour the memory of the victims and meet with their families.

The care and compassion shown at Freeport is not just for colleagues at the port. Only a few weeks before the tornado, employees co-ordinated the collection and distribution of food and other necessities as part of earthquake relief for the Caribbean nation of Haiti. It was estimated that three million survivors were in need of emergency aid after the devastating 7.0 magnitude quake in January 2010.

Time and again Hutchison business units and employees open their hearts — and pockets — to help victims of natural disasters in their localities.

After Pakistan was devastated by floods during the summer of 2010, HPH donated to a non-profit organisation that was able to deliver food, water and medicine to the worst-affected provinces within 48 hours. In addition, Karachi International Container Terminal raised funds and established shelters for flood victims.

Following last year's eruptions in Indonesia of Mount Merapi, in Central Java, and Mount Sinabung, in North Sumatra, Hutchison CP Telecommunications set up free public phone services to help hundreds of thousands who were evacuated. Many employees of the Jakarta-headquartered company raised funds to support volunteers working in the stricken areas.

Meanwhile, staff at ESDlife, the Hutchison joint venture



All kinds of help are offered by Hutchison businesses and employees in response to natural disasters. Pictured are: (top) the Shanghai Hutchison Whampoa Pharmaceutical Hope Elementary School, built after the 2008 Sichuan earthquake; (above left) a free telephone service offered by Hutchison CP Telecommunications to people displaced by volcanic eruptions in Indonesia last year, and (above right) “Sports with Joy” games organised for Sichuan earthquake victims by TOM Group, its subsidiary CETV and the Northern Star Foundation.

which operates the popular Hong Kong lifestyle website of the same name, raised funds for charities helping victims of both the earthquake in Haiti and that in Yushu, a remote and rugged region of the Mainland's Qinghai Province. Around 15,000 people were killed or missing after that magnitude 6.9 quake in April last year.

When a 5.8 magnitude earthquake shook the Abruzzo region of Central Italy in April 2009, 3 Italia was on hand donating free phone time and mobile phones. It also helped to raise over EUR700,000 for rebuilding neighbourhoods.

In the aftermath of Typhoon Morakot, which in August 2009 became the deadliest typhoon to impact Taiwan, employees of TOM subsidiary CETV contributed TWD1 for each comforting message sent by its viewers to those affected. Watsons Taiwan provided TWD3 million worth of materials and TWD1 million to a reconstruction programme aimed at helping more than 1,000 children affected by the typhoon.

Given the world's escalating number of natural disasters, international calls for relief and reconstruction are unlikely to diminish in coming years. But while actual events may be hard to predict, the caring response from members of Hutchison's global family is a certainty.

**Hutchison  
businesses and  
employees are always  
ready to help victims  
of natural disasters.**